

Kerry Winchell, LPC LLC: Return Policy

- In Person Workshops: Payment is non-refundable if attendance is canceled within 30 days of the workshop, unless the event is canceled by the facilitator.
- In Person Educational Classes: Payment is non-refundable if attendance is canceled within 2 weeks of the class, unless canceled by the facilitator.
- Online Workshops/Online Trainings: Payment is non-refundable, unless canceled by the facilitator. Registration payment for the cancellation can be used towards a future workshop. This includes Online CE Workshops.
- Other Services: Payment is non-refundable.
- Merchandise: The store does not accept returns or exchanges, unless your item(s) arrived defective. All merchandise purchased are non-refundable. Unworn/unused exchanges of defective items are accepted within a 7 days period of initiating an exchange request, from the date your item was marked as delivered by the mail tracking system. All items for exchange due to defects will be evaluated for damage and eligibility. If your item is eligible for exchange, a prepaid shipping label will be emailed to you. Please return your defective item(s) within 30 days after the date the shipping label was emailed to you. If your defective item is appropriate for exchange, a replacement will be shipped to you at no cost.
- Please allow 14-30 business days to process refunds, for services that meet the policy guidelines for a refund.